

# ROWAN COUNTY

## ANNUAL 2018 REPORT



# ROWAN COUNTY

NORTH CAROLINA

*Be an original.*



Click on or scan the code to watch our "Be an Original" video

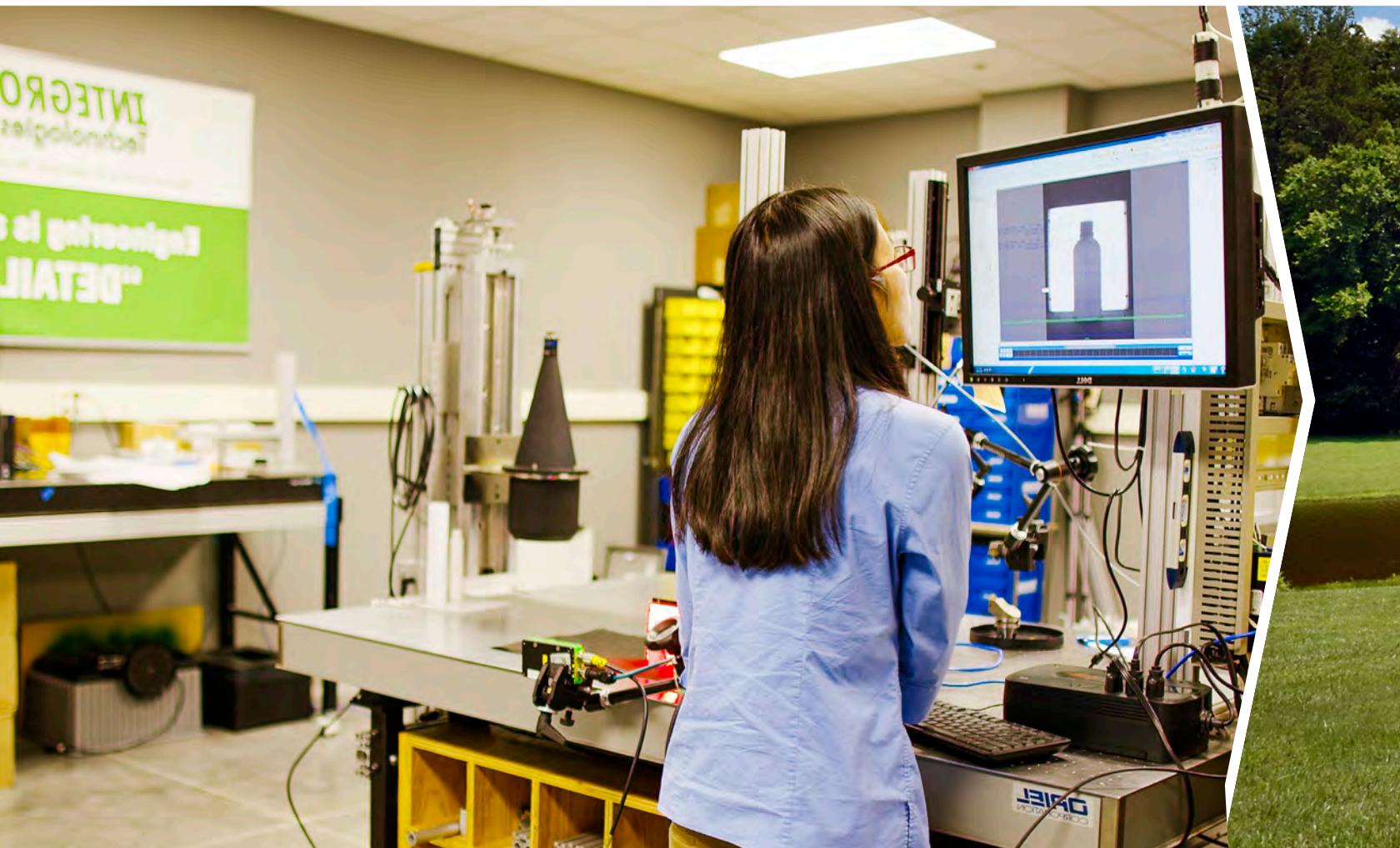
## ANNUAL REPORT 2018

In 2016, the County revealed its new brand, Be An Original, under the leadership of ChandlerThinks branding agency.

ChandlerThinks collected data from more than 1,800 interviews, surveys, and focus groups to devise the following Brand Truths Summary:

Rowan County's dichotomy of engaging countryside and urban vibe speaks to its unique character. But what defines our county is its compelling spirit of individualism that connects residents and visitors alike. Here, people do as they believe,

because, for them, that's the right way. Businesses, whether a one-person operation or one that employs thousands, do it their best way. This shared spirit is strong and perseveres here. Each community of Rowan County sees things slightly their own way. Opportunity to be who you want can be found here. Our residents capitalize on this potential to make the area a better place every day. We're a tight-knit community, but we welcome those seeking a network where you can be yourself. There's a lot to celebrate and rally around in Rowan County. Because this is the place where you can truly "be an original."



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# MUNICIPALITIES

MUNICIPALITY	POPULATION	INCORPORATED
China Grove .....	4,167	1889
Cleveland .....	870	1883
East Spencer .....	1,534	1901
Faith .....	813	1903
Granite Quarry .....	2,998	1901
Kannapolis .....	44,000	1984
Landis .....	3,108	1901
Rockwell .....	2,121	1911
Salisbury .....	33,726	1753
Spencer .....	3,285	1905

*“Rowan County’s dichotomy of engaging countryside and urban vibe speaks to its unique character.”*

## QUICK FACTS

County Established .....	1753
Area (Square Miles) .....	511
Population .....	139,142
Median Household Income .....	\$41,925
Total Employers .....	2,527



**YOUR  
COMMISSIONERS**

Dear Rowan County Citizens,

As County Commissioners, it is our honor and privilege to present you with our Annual Report. This report gives residents an opportunity to take pride in the accomplishments of our county throughout the past fiscal year.

The report will highlight the statutorily required reporting of the finances and administrative activities of the county (NCGS 153A-82).

In closing, thank you for being a part of our county.

Sincerely,

*Greg Edds*  
Chairman Greg Edds

*Judy Klusman*  
Commissioner Judy Klusman

*Mike Caskey*  
Commissioner Mike Caskey

*Craig Pierce*  
Commissioner Craig Pierce

*Jim Greene*  
Vice-Chairman Jim Greene



## REVENUE WHERE THE MONEY COMES FROM

1% Other Taxes

6% Fund Balance

6% Sales and Services

16% Sales Tax

1% Permits and Fees

15% State and Federal Grants

1% Debt Proceeds

54% Property Tax

## EXPENDITURES WHERE THE MONEY GOES

1% Transportation

19% Public Safety

4% Cultural/Recreation

4% Economic Development

3% Debt Service

10% General Government

20% Human Services

2% Transfers

37% Education

# PROPERTY TAX

**THE ROWAN COUNTY  
TAX RATE FOR  
2017-18 BUDGET IS  
.6625**

## HOW TO CALCULATE TAXES

The 2018 tax rate for Rowan County is 0.6625. This means property will be taxed at 0.6625 cents per \$100 of value. As an example, if your home is appraised at \$150,000, here is the formula on how to calculate your bill:

$$\text{\$150,000} / 100 \times 0.6625 = \text{\$993.75}$$

COMPANY	VALUE (2017)	TOTAL LEVY	INDUSTRY
1 Duke Energy	\$498,448,631	\$3,302,222	Utilities
2 Southern Power	308,170,755	2,041,631	Utilities
3 Food Lion & Delhaize	164,589,634	1,090,406	Food Distribution
4 Gildan Yarns LLC	159,841,338	1,058,949	Manufacturing
5 Daimler Trucks / Freightliner LLC	108,194,696	716,790	Manufacturing
6 Aldi	42,425,811	281,071	Food Distribution
7 Alcoa power Generating Inc.	39,138,190	259,291	Utilities
8 Norfolk Southern Corporation	37,328,094	247,299	Transportation
9 Piedmont Natural Gas Co.	35,612,977	235,936	Utilities
10 Hitachi Metals NC Ltd.	35,346,212	234,169	Manufacturing

In addition to the \$0.6625 per \$100 on your property tax bill, there is a fire service tax. This tax is collected by the County and forwarded to each fire department. The rates are requested by each fire department and approved by the County Commissioners.

Fire District	Tax Rate	Fire District	Tax Rate
Enochville .....	0.0800	Locke .....	0.0900
South Salisbury .....	0.0775	Liberty .....	0.0537
Rockwell Rural .....	0.09	East Gold Hill .....	0.08
Pooletown .....	0.0900	Woodleaf .....	0.0600
Miller Ferry .....	0.08	Scotch-Irish .....	0.06
Union .....	0.0350	Richfield/Misenheimer .....	0.0700
Mt. Mitchell .....	0.0726	South Rowan .....	0.0855
Ellis .....	0.0850	East Rowan .....	0.07
Franklin .....	0.0716	East Landis .....	0.0425
Cleveland Community .....	0.0936	West Rowan .....	0.07
Atwell Township .....	0.0775	Rowan Iredell .....	0.0648
Bostian Heights .....	0.0845		



# EMPLOYMENT



RANK	COMPANY NAME	INDUSTRY	# EMPLOYEES
1	Food Lion/Delhaize America	Food Distribution	3,200
2	Rowan-Salisbury Schools	Education	3,000
3	W.G. (Bill) Hefner VA Medical Center	Healthcare	2,100
4	Daimler/Freightliner	Manufacturing	1,600
5	Novant Health Rowan Medical Center	Healthcare	1,552
6	Rowan County	Government	777
7	Rowan-Cabarrus Community College	Education	770
8	Continental Structural Plastics	Manufacturing	563
9	City of Salisbury	Government	472
10	Piedmont Correctional Institution	Government	450

SOURCE: NC Department of Commerce and Human Resources Departments of various companies.

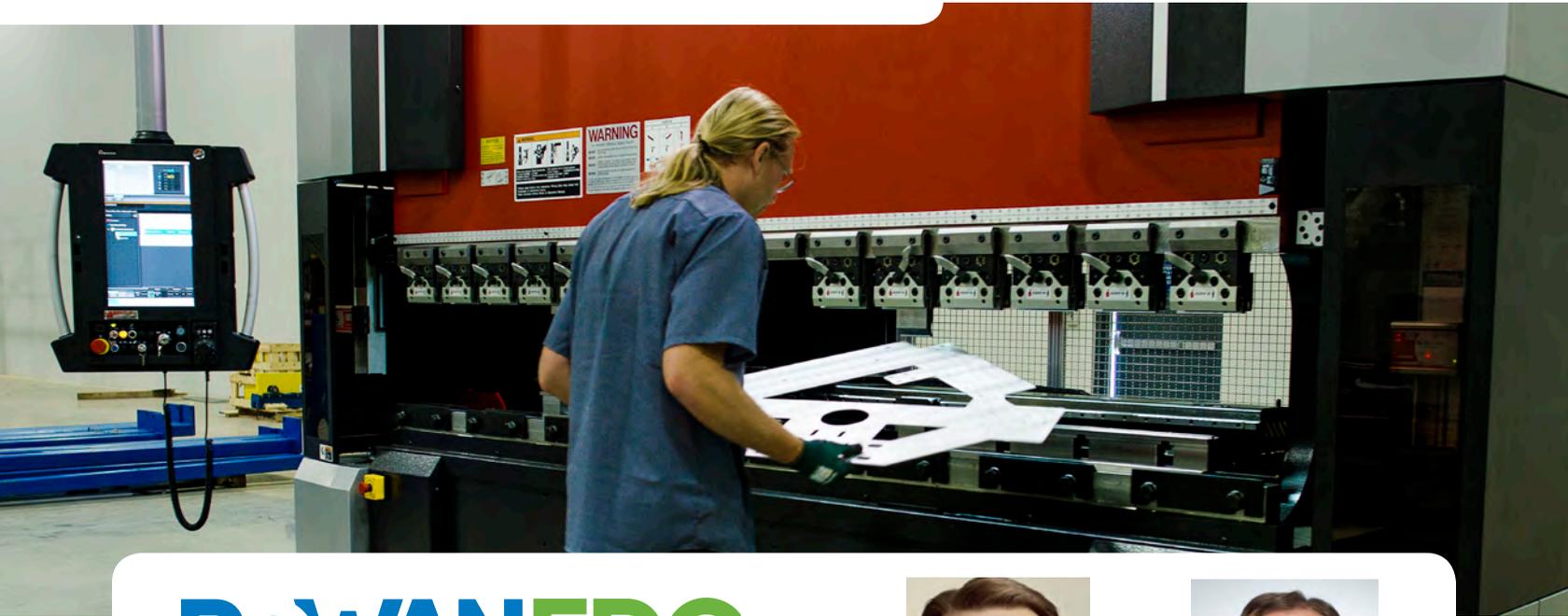


Aldi, one of the nation's leading grocery store chains, began investing \$8 million dollars in improvements to its distribution center in East Spencer. The project will result in the creation of 100 new jobs. Aldi is one of many international companies with a strong presence in Rowan County.

R+L Carriers, a global freight transportation and logistics company, began expansion of its terminal in China Grove. Once complete, the company will have invested over \$5 million dollars in improvements and new equipment. R+L Carriers also plans to create 40 new jobs over the next five years. Companies like R+L Carriers have realized that Rowan County's central location and transportation infrastructure are ideal for their future growth.



# ECONOMIC DEVELOPMENT



## ROWANEDC

PARTNERSHIP for ECONOMIC DEVELOPMENT  
SALISBURY, NC

*Be an original.*

Established in 1984, the Rowan EDC, Rowan County's Economic Development Commission, is the lead business assistance resource for Rowan County and its ten municipalities, including the City of Salisbury. The primary goals of Rowan EDC are to work with companies to retain existing jobs and create new ones in Rowan County, as well as bring new investments to our community.

Our staff offers a wide range of services to businesses looking to locate or expand in Rowan County, including site identification and development, community assistance/grant identification, fiscal impact modeling, marketing assistance, and community demographic information.



**Rod Crider**  
President & C.E.O.  
(704) 637-5526  
[Rod.Crider@rowanedc.com](mailto:Rod.Crider@rowanedc.com)



**Scott Shelton**  
Vice President of Operations  
(704) 637-5526  
[Scott@rowanedc.com](mailto:Scott@rowanedc.com)



**Bettina Dickert**  
Director of Finance  
(704) 637-5526  
[Bettina@rowanedc.com](mailto:Bettina@rowanedc.com)



**Kendall Henderson**  
Director of Business  
Development  
(704) 637-5526  
[Kendall@rowanedc.com](mailto:Kendall@rowanedc.com)

**In 2017,**  
Rowan EDC Managed Over **70 PROJECTS**  
that Resulted in **238 NEW JOBS** and  
**\$45,100,000 of NEW INVESTMENTS.**



## OUR MISSION STATEMENT:

*“To promote a vital economy to improve the overall quality of life for residents of Rowan County.”*

## RECENT ANNOUNCEMENTS

Daimler Trucks North America recently broke ground on a 124,500-square-foot logistics center at its Freightliner facility in Cleveland. The company plans to rehire 50 laid-off employees and invest \$27.1 million dollars in Rowan County. Daimler continues to be one of our largest employers.



FillTech USA, a personal care products manufacturer based in Rowan County, announced plans to consolidate its operations into a new 40,000-square-foot facility in Rockwell. This \$3.7 million dollar project will result in the creation of 20 full-time jobs. We salute this Rowan County Original for its continued investment.



## PRODUCT DEVELOPMENT

Construction is under way on the first speculative building in Rowan County in many years. This modern 150,000-square-foot facility is scheduled to be complete in May 2018 and will be ideal for a variety of light industrial and distribution uses. The building is located in the new Granite Industrial Park, located off of Julian Road. The builders, Easter Creek Development L.L.C., are based in Welcome, North Carolina.



The Rowan EDC is constantly striving to improve our inventory of available industrial sites. Since 2007, our organization has utilized the Duke Energy Site Readiness Program as an efficient way to analyze and develop marketing materials for potential new sites.

In 2017, the 80-acre Rusher Site near East Spencer was the latest participant in the Duke Energy Site Readiness Program.

Over the last decade, our collaborative efforts with local government and our community partners have resulted in nearly 2,000 acres of industrial land being made available and more “shovel ready.”

**Who we are:** The Rowan County Tourism Development Authority's primary mission is economic and community development through tourism, destination marketing and destination development. The focus of the RCTDA is to promote the growth and development of the visitor industry throughout Rowan County. The RCTDA operates with an annual budget primarily generated by visitor paid occupancy tax revenue; the RCTDA does not receive local government funding. The RCTDA manages the Gateway Building, the Rowan Arts Council and the F&M Bank Trolley System.

In 2017, the North Carolina General Assembly approved the restructuring of tourism development in Rowan County. Legislation that was unanimously supported by the Tourism Authority was adopted to eliminate the Salisbury Tourism Authority and consolidated all tourism functions within the Rowan County Tourism Authority. Additionally, the new legislation set a singular and uniform occupancy tax rate in Rowan County.



## Rowan County Tourism Continues Growth in 2016

The economic impact of tourism in Rowan County increased by four percent in 2016, marking eight straight years of growth in visitor spending in Rowan County. Rowan's growth rate was the 11th fastest out of all 100 North Carolina counties.

Tourism infused over \$166 million dollars in spending into Rowan County, employing over 1,400 people. Since 2008, tourism expenditures in Rowan County have increased by over 42 percent through 2016 while both local tourism job growth and wages reached an all-time high. The 2016 figure of \$166 million is a record high in tourism revenue for Rowan County. Local and state government continue to benefit from positive increase in Rowan County tourism; all local tax receipts from tourism related businesses equaled \$5.87 million in 2016, up from \$5.15 million in 2015. Tourism sector jobs in Rowan County increased by 3% in 2016 to 1,400 jobs and total wages grew by 4.9% to \$28.14 million in income.

Current trends point to the potential for continued tourism industry growth in 2018. Tourism revenues generated in Salisbury and Rowan County by overnight visitors were up 7.4% percent in Fiscal Year 2016-2017 as compared to Fiscal Year 2015-2016, posting another record year.

*\*\*\*The visitor spending figures come from an annual study commissioned by Visit North Carolina and are conducted by the U.S. Travel Association. The study uses sales and tax revenue data, employment figures and other industry and economic data to determine the overall impact of visitor spending in North Carolina.*



## Key Rowan County Tourism 2017 Highlights:

- 2017 was a record year for overnight visitation to Rowan County as lodging revenues in Rowan grew by 14.7% in 2017 compared to 2016.
- The North Carolina Transportation Museum hosted a series of signature events including A Day Out With Thomas and the Polar Express, which combined, attracted over 75,000 visitors and generated over 1,700 hotel stays in Rowan County.
- A new Holiday Inn Express and Suites opened in 2017.
- Agri tourism, breweries and wineries continue to expand and attract new visitors as growth continued in these locations during 2017.
- Rowan County continued to support and host the regional rounds of the Little League World Series, attracting teams and visitors from across the Southeast and generating over 500 hotel stays in Rowan.
- The Rowan County Brand continued to roll out across the County through various agencies, organizations and communities, including but not limited to Rowan County Government, Economic Development, Tourism, Chamber of Commerce, Healthy Rowan, China Grove, Granite Quarry and the Town of Faith.
- Cheerwine hosted the 100th year anniversary celebration in Downtown Salisbury.
- Community partners and the Tourism Authority will launch Arts & Ag in 2018, a spring through fall celebration of arts and agriculture in Rowan County. The celebration builds off of the Be an original brand theme of “Kind of Country, Kind of Cool” and provides visitors and residents alike an opportunity to experience the brand firsthand through Arts & Ag.

## New Hotel:

### Hilton Home 2

A new Hilton Home 2 is under construction in Rowan County and scheduled to open by the end of 2018. The six-story hotel is to be located on Jake Alexander Boulevard across from the entrance to Rowan Cabarrus Community College. The 92-room hotel will be the third new hotel in Rowan County in just the last five years, with the Courtyard Marriott opening in 2013 and the Holiday Inn Express opening in 2017.



# PHONE NUMBERS

## LIBRARIES

Main (Salisbury) .....	(704) 216-8228
South Rowan (China Grove) .....	(704) 216-7727
East Branch (Rockwell) .....	(704) 216-7838

## MUNICIPALITIES

City of Kannapolis .....	(704) 920-4300
City of Salisbury .....	(704) 638-5270
Rowan County .....	(704) 216-8100
Town of China Grove .....	(704) 857-2466
Town of Cleveland .....	(704) 278-4777
Town of East Spencer .....	(704) 636-7111
Town of Faith .....	(704) 279-7500
Town of Granite Quarry .....	(704) 279-5596
Town of Landis .....	(704) 857-2411
Town of Rockwell .....	(704) 279-2180
Town of Spencer .....	(704) 633-2231

## KANNAPOLIS CITY SCHOOLS

District Office .....	(704) 938-1131
Jackson Park Elementary .....	(704) 933-2831
Wilson Elementary .....	(704) 933-2935

## ROWAN-SALISBURY SCHOOLS

Administration District Office .....	(704) 630-6102
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### Elementary

Bostian .....	(704) 857-2322
China Grove .....	(704) 857-7708
Cleveland .....	(704) 278-2131
Enochville .....	(704) 933-2534
Faith .....	(704) 279-3195
Granite Quarry .....	(704) 279-2154
E. Hanford-Dole .....	(704) 639-3046
Hurley .....	(704) 639-3038
H.D. Isenberg .....	(704) 636-3009
Knollwood .....	(704) 857-3400
Koontz .....	(704) 216-0273
Landis .....	(704) 857-3111
Millbridge .....	(704) 855-5591
Morgan .....	(704) 636-0169
Mt. Ulla .....	(704) 278-2750
North Rowan .....	(704) 639-3042
Overton .....	(704) 639-3000
Rockwell .....	(704) 279-3145
Ethan Shive .....	(704) 279-2899
Woodleaf .....	(704) 278-2203

### Middle

Erwin .....	(704) 279-7265
China Grove .....	(704) 857-7038
Corriher-Lipe .....	(704) 857-7946
Knox .....	(704) 633-2922
North Rowan .....	(704) 639-3018
Southeast .....	(704) 638-5561
West Rowan .....	(704) 633-4775

### High School

Jesse Carson .....	(704) 855-7297
East Rowan .....	(704) 279-5232
Henderson Independent .....	(704) 639-3134
North Rowan .....	(704) 636-4420
Rowan Early College .....	(704) 216-3873
Salisbury .....	(704) 636-1221
South Rowan .....	(704) 857-1161
West Rowan .....	(704) 278-9233

## PUBLIC SAFETY

### In case of emergency dial 9-1-1

#### Emergency Services

Emergency Management .....	(704) 216-8900
Fire Services .....	(704) 216-8900
Emergency Medical Services .....	(704) 216-8900
Rescue Squad .....	(704) 633-5405

#### Law Enforcement

##### Local

China Grove PD .....	(704) 857-7755
Cleveland PD .....	(704) 278-1900
East Spencer PD .....	(704) 637-1660
Granite Quarry-Faith Joint	
Police Authority .....	(704) 279-2952
Kannapolis PD .....	(704) 920-4000
Landis PD .....	(704) 857-2411
Rockwell PD .....	(704) 279-3420
Salisbury PD .....	(704) 638-5333
Sheriff's Office .....	(704) 216-8700
Spencer PD .....	(704) 216-8500

##### State

Alcohol Law Enforcement .....	(919) 662-4500
Attorney General .....	(919) 716-6400
Corrections/Prison .....	(919) 733-2126
Highway Patrol .....	(919) 733-7952
Medicaid Fraud Invest. ....	(919) 881-2320
Private Protective Services/	
Alarm Licensing .....	(919) 788-5320
Sheriff's Standards .....	(919) 779-8213
State Bureau of Investigation .....	(919) 662-4500

##### Federal

Alcohol, Tobacco & Firearms .....	(704) 716-1800
Drug Enforcement Agency .....	(202) 307-1000
Federal Bureau of Invest. ....	(704) 672-6100
US Marshal .....	(202) 307-9100

## COURT SYSTEM

Clerk of Court .....	(704) 797-3001
District Attorney .....	(704) 797-3010
Magistrate .....	(704) 797-3130
NC Attorney General .....	(919) 716-6400
Probation/Parole .....	(704) 639-7518

## STATE & FEDERAL GOVERNMENT

Adams, Alma (US House, Dist. 12) .....	(704) 344-9950
Barrett, Dan (NC Senate Dist. 34) .....	(919) 715-0690
Burr, Richard (US Senate-NC) .....	(800) 685-8916
Cooper, Roy (NC Governor) .....	(919) 814-2000
Farm Service Agency .....	(704) 637-1602
Fox, Virginia (US House, NC Dist. 5) .....	(866) 677-8968
Hudson, Richard	
(US House, NC District 8) .....	(704) 786-1612
DMV Driver's License .....	(704) 633-5873
Employment Security Commission	
(Joblink) .....	(704) 639-7529
Ford, Carl (NC House District 76) .....	(704) 305-3541
IRS (Winston-Salem) .....	(336) 659-2740
McInnis, Tom (NC Senate District 25) .....	(910) 652-2381
Medicaid .....	(919) 855-4100
Medicare .....	(800) 633-4227
Social Security Administration .....	(877) 405-3157
Tillis, Thom (US Senate-NC) .....	(704) 509-9087

## PUBLIC SAFETY

### Fire Departments

#1-Salisbury (E Innes) .....	(704) 638-5351
#2-Salisbury (S Main) .....	(704) 638-5352
#3-Salisbury (W Innes) .....	(704) 638-5353
#4-Salisbury (Statesville Blvd.) .....	(704) 638-5354
#9-Army National Guard .....	(704) 359-5823
#34-Miller Ferry (Bayridge) .....	(704) 637-1286
#35-Cleveland Comm. (Third Creek) ..	(704) 278-4356
#36-Pooletown (Reeves Island) .....	(704) 633-7080
#39-Richfield-Misenheimer .....	(704) 463-7613
#40-Atwell, China Grove .....	(704) 855-3240
#50-Atwell, Kannapolis .....	(704) 934-2375
#41-Bostian Heights .....	(704) 857-0208
#43-China Grove .....	(704) 857-4300
#44-Landis (W. Rice) .....	(704) 855-1269
#45-Cleveland Comm. (Statesville Blvd.) ..	(704) 278-4300
#46-East Gold Hill .....	(704) 279-8662
#47-East Spencer .....	(704) 637-0599
#48-Ellis Cross Country .....	(704) 638-0866
#49-Enochville Fire/Rescue .....	(704) 938-2890
#51-Rockwell Rural (Lowerstone) .....	(704) 279-5100
#54-Faith (Tamerac) .....	(704) 279-4154
#55-Franklin (Hwy 601) .....	(704) 636-8634
#56-Franklin (Statesville Blvd.) .....	(704) 636-8634
#57-Granite Quarry .....	(704) 279-5597
#58-Landis (N. Central) .....	(704) 855-1269
#59-Liberty (St. Matthews) .....	(704) 637-8883
#60-Liberty (Tamerac) .....	(704) 637-8883
#61-Locke (Candlewick) .....	(704) 633-7285
#62-Locke (Briggs) .....	(704) 633-7285
#63-Locke (Grace Church) .....	(704) 855-4882
#64-Miller Ferry (Dukeville) .....	(704) 637-1286
#65-West Rowan (Centenary) .....	(704) 664-2238
#66-West Rowan (Bear Poplar) .....	(704) 278-0120
#67-West Rowan (Mount Ulla) .....	(704) 278-0120
#68-West Rowan (Back Creek) .....	(704) 278-0120
#69-Pooletown (High Rock) .....	(704) 633-7080
#70-Rockwell City .....	(704) 279-2921
#71-Rockwell Rural (Link) .....	(704) 279-2171
#72-Rowan-Iredell .....	(704) 278-0036
#73-Scotch-Irish .....	(704) 278-1273
#74-South Salisbury .....	(704) 637-3873
#75-Spencer .....	(704) 637-6135
#76-Union .....	(704) 633-5876
#77-Woodleaf .....	(704) 278-0077
#79-Mount Mitchell .....	(704) 938-3912
#91-Rowan Rescue (Salisbury) .....	(704) 633-5405
#92-Rowan Rescue (Rockwell) .....	(704) 633-5405
#94-Rowan Rescue (China Grove) .....	(704) 633-5405
Kannapolis .....	(704) 920-4260

## FORESTRY

Forestry .....	(704) 216-8993
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## UTILITIES

Duke Energy .....	(800) 777-9898
Energy United .....	(800) 522-3793
Fibrant .....	(704) 638-5300
Landis Public Power .....	(704) 857-2411
PSNC Energy .....	(877) 776-2427
Piedmont Natural Gas .....	(800) 752-7504
Salisbury-Rowan Utilities (water & sewer) ..	(704) 638-5300
Spectrum (Time Warner) .....	(855) 243-8892
Union Power .....	(704) 289-3145

## BOARD OF COMMISSIONERS

# COUNTY GOVERNMENT



**Greg Edds**  
Chairman



**Jim Greene**  
Vice Chairman



**Mike Caskey**  
Commissioner



**Judy Klusman**  
Commissioner



**Craig Pierce**  
Commissioner

The Rowan County Board of Commissioners consists of five (5) members who are elected at large in countywide elections to serve four-year staggered terms. The Board's main purpose is to maintain fiscal responsibility while providing mandated services as set out in the General Statutes and for additional services as passed on to the County by state and federal governments. The Board is also responsible for setting policies, goals and objectives to direct the County's growth and development, adopting and providing for ordinances, rules and regulations as necessary for the general welfare of County citizens and other services deemed appropriate and necessary by the Board.

## ADMINISTRATION

The Clerk to the Board, County Attorney and County Manager serve at the pleasure of the Board of Commissioners. The County Manager is the chief administrator of county government. He is appointed by the Board of Commissioners and is responsible for the supervision of county operations in accordance with the laws, regulations, policies, direction and guidance the Board of Commissioners authorize. The County Manager, in conjunction with Finance Department staff, is responsible for preparing and submitting the annual budget to the Board, as well as advising the Board on financial matters, services and other issues.



**Carolyn Barger**  
Clerk to the Board/Assistant  
to the County Manager  
(704) 216-8180  
[carolyn.barger@  
rowancountync.gov](mailto:carolyn.barger@rowancountync.gov)



**Leslie Heidrick**  
Assistant County  
Manager/Finance Director  
(704) 216-8177  
[leslie.heidrick@  
rowancountync.gov](mailto:leslie.heidrick@rowancountync.gov)



**Aaron Church**  
County Manager  
(704) 216-8180  
[aaron.church@  
rowancountync.gov](mailto:aaron.church@rowancountync.gov)

The County Clerk / Assistant to the Manager is responsible for keeping the minutes of the Board of Commissioners and the County Ordinance Books, as well as various other county records.

The County Attorney provides legal expertise and services to county staff and departments, and the Board of Commissioners.



**Toni Wingler**  
Administrative Assistant  
(704) 216-8180  
[toni.wingler@  
rowancountync.gov](mailto:toni.wingler@rowancountync.gov)



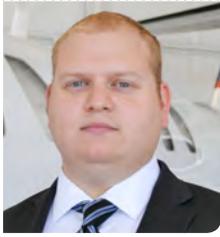
**John W. (Jay) Dees, II**  
County Attorney  
(704) 216-8180  
[jay.dees@  
rowancountync.gov](mailto:jay.dees@rowancountync.gov)



**Cari Price**  
County Grant Writer  
(704) 216-8199  
[cari.price@  
rowancountync.gov](mailto:cari.price@rowancountync.gov)

# COUNTY GOVERNMENT

## AIRPORT **Kevin Davis, Director** | (704) 216-7753 | [kevin.davis@rowancountync.gov](mailto:kevin.davis@rowancountync.gov)



Rowan County Airport (RUQ) offers a 5500' X 100' runway, with ILS/RNAV approaches, and a full length taxiway. Located in the heart of the highest populated corridor of the Piedmont region of North Carolina, RUQs proximity to I-85, I-77 and I-40 offers convenient access to the Charlotte metropolitan area and the Winston-Salem, Greensboro and High Point markets. Low fuel prices, with discounts for volume purchases, make Rowan County the ideal destination. Rental cars are available for transportation. Aircraft maintenance, painting and interiors, and avionics installation services are available on-site. Corporate hangar sites, GA hangar rentals, and tie-down spaces are also available. The airport also offers flight schools, pilot's lounge and office space rental. The FBO is provided by the County, which ensures a professional experience and first class service.

## ANIMAL SERVICES **Bob Pendergrass, Director** | (704) 216-7772 | [bob.pendergrass@rowancountync.gov](mailto:bob.pendergrass@rowancountync.gov)



Animal Services staff provides a variety of public services relative to domestic and wild animals. The department includes Rowan Nature Center, Rowan County Animal Shelter, Veterinary Services, and Animal Enforcement Divisions. Rowan Nature Center provides public wildlife and environmental education programming through live animal exhibits and public program activities, both on-and-off site. The Animal Shelter provides a temporary solution for stray and owner-surrendered animals while working hard with citizen rescue groups and individuals to find new homes for these animals. Veterinary Services provides veterinary support for shelter animals and began in 2017 to provide in house spay/neuter of shelter animals. Animal Enforcement investigates animal cruelty cases, animal bites, stray animals, rabies concerns, and leash law violations.

## BOARD OF ELECTIONS **Nancy Evans, Director** | (704) 216-8140 | [nancy.evans@rowancountync.gov](mailto:nancy.evans@rowancountync.gov)



The Board of Elections moved into our new location in June 2016. The much needed space was welcomed before the Presidential Election. We now have a one-stop voting site, training room, equipment and file storage in one location.

We are responsible for registering all qualified persons to vote, providing absentee voting services, validating signatures on candidate petitions, maintaining accurate and updated files on voters, and preparing for and running all county elections.

## BUILDINGS, GROUNDS & PARKS **Don Bringle, Director** | (704) 216-7818 | [don.bringle@rowancountync.gov](mailto:don.bringle@rowancountync.gov)



This is a consolidation of the Facilities Management and Parks and Recreation departments. Buildings, Grounds and Parks staff are responsible for maintaining over 30 county-owned buildings and grounds, and five parks. These facilities offer a wide array of opportunities for recreation and special events like camping, sports, amusements, environmental education, weddings, banquets, hiking, physical therapy, professional services and much more. This department also includes the Rowan County Senior Games.

## BUILDING INSPECTIONS **Thomas O'Kelly, Director** | (704) 216-8612 | [thomas.o'kelly@rowancountync.gov](mailto:thomas.o'kelly@rowancountync.gov)



Building Inspections enforces the North Carolina State Building Code. The staff ensures safety for county residents by managing inspections, permits and building plan reviews for building, electrical, plumbing and mechanical work, as well as permits for manufactured and modular home builds.

# COUNTY GOVERNMENT

## COOPERATIVE EXTENSION

**Amy-Lynn Albertson, Director** | (704) 216-8970 | [amy-lynn.albertson@rowancountync.gov](mailto:amy-lynn.albertson@rowancountync.gov)



The NC Cooperative Extension Service provides educational programs that support, develop and enhance sustainable, profitable and safe plant and animal food systems through available resources at NC State University and NC A&T State University. In 2016, Cooperative Extension volunteers worked 4,876 hours and had contact with 10,067 Rowan County citizens.

## EMERGENCY SERVICES

**Chris Soliz, Director** | (704) 216-8920 | [chris.soliz@rowancountync.gov](mailto:chris.soliz@rowancountync.gov)



Emergency Services is comprised of three divisions: Emergency Medical Services (EMS), Fire, and Emergency Management/Homeland Security, each focused on specialized levels of public safety for Rowan County and its municipalities. The department also coordinates emergency activities with the 9-1-1 Telecommunications Center, the Rowan County Rescue Squad, and with other public or private allied agencies providing emergency services within the county.

## ENVIRONMENTAL MANAGEMENT

**Caleb Sinclair, Director** | (704) 216-8589 | [caleb.sinclair@rowancountync.gov](mailto:caleb.sinclair@rowancountync.gov)



Environmental Management administers the solid waste and recycling programs for our county. The landfill facility located at 789 Campbell Road in Woodleaf was one of the first permitted lined landfills in the state and Rowan was one of the first counties to offer recycling services. All solid waste and recycling services are paid through funds generated by landfill tipping fees, which means that costs associated with our solid waste and recycling operations do not impact the taxpayer. It is our privilege at the Rowan County Department of Environmental Management to provide solid waste and recycling solutions for Rowan County.

## FINANCE

**Leslie Heidrick, Director** | (704) 216-8177 | [leslie.heidrick@rowancountync.gov](mailto:leslie.heidrick@rowancountync.gov)



The Finance Department records and reports the financial activities of the county in accordance with local, state and federal ordinances and statutes. Finance also directs the fiscal management system, which includes the receipt, deposit, investment and disbursement of county funds.

## HEALTH

**Nina Oliver, Director** | (704) 216-8871 | [nina.oliver@rowancountync.gov](mailto:nina.oliver@rowancountync.gov)



The Health Department provides quality programs that protect and promote health, prevent and control disease, reduce and rehabilitate disability, and establish and maintain healthy lifestyles in a safe environment. They assess local health needs, develop public health policies, deliver community services, and provide quality primary care medical services to the public. The Environmental Health division is responsible for sanitation inspections, lead investigations, mosquito control, well system permits, and more.

# COUNTY GOVERNMENT

## INFORMATION TECHNOLOGY

**Randy Cress, Director** | (704) 216-8116 | [randy.cress@rowancountync.gov](mailto:randy.cress@rowancountync.gov)



The Information Technology (IT) Department is responsible for providing technology services for all county departments and assisting them with the efficient delivery of services to the citizens of Rowan County. IT provides support for hardware, software applications, phone system, audio/video equipment, data management, online services, and technology policy implementation. IT is responsible for ensuring a secure and stable enterprise infrastructure that aligns technology with business strategies. They also provide local and remote technical assistance for over 750 county employees.

## LIBRARY

**Jeff Hall, Director** | (704) 216-8231 | [jeff.hall@rowancountync.gov](mailto:jeff.hall@rowancountync.gov)



Rowan Public Library provides physical and electronic resources for scholarly and leisure reading, research, and personal and professional development. With extensive genealogical resources, and activities for children of all ages, the library has something for every citizen in the county.

## PLANNING AND DEVELOPMENT

**Ed Muire, Director** | (704) 216-8599 | [ed.muire@rowancountync.gov](mailto:ed.muire@rowancountync.gov)



The Planning and Development Department is responsible for administering the county's land development related ordinances, which include the Flood Damage Prevention, Subdivision and Zoning Ordinances. Nuisance related inspections conducted by the department include abandoned manufactured homes, junked motor vehicles and solid waste complaints. Development and maintenance of the County's Geographic Information System (GIS) is also a function of the department. Through municipal agreements, the department enforces the Flood Damage Prevention Ordinance for all Rowan County municipalities, except Kannapolis and Salisbury.

## PRE-TRIAL RELEASE

**Janet Ruffin, Director**

(704) 216-8733 | [janet.ruffin@rowancountync.gov](mailto:janet.ruffin@rowancountync.gov)



The primary purpose of the pre-trial service program is to reduce the overall population of the Rowan County Detention Center and maintain a reasonable population in the Center for the safety and well being of employees and detainees.

## REGISTER OF DEEDS

**John Brindle, Director**

(704) 216-8637 | [jonathan.brindle@rowancountync.gov](mailto:jonathan.brindle@rowancountync.gov)



The office of the Register of Deeds is responsible for all public records recorded in the office including birth and death certificates, real estate and business records, marriage licenses, and notaries. Vital records can be requested online.

## ROWAN TRANSIT SYSTEM



Rowan Transit System (RTS) is a non-emergency public transportation service for Rowan County residents. It provides safe, efficient, and affordable mobility choices for county residents Monday through Friday from 7:00 am - 5:00 pm. RTS offers Rowan Individual Transportation Assistance (RITA) one day per week for each area of the county as well as Rowan Express, which provides service between Salisbury, China Grove, Landis, and Kannapolis.

# COUNTY GOVERNMENT

## SHERIFF'S OFFICE **Kevin Auten, Director** | (704) 216-8700 | [kevin.auten@rowancountync.gov](mailto:kevin.auten@rowancountync.gov)



The 207 employees of the Sheriff's Office provide professional law enforcement services to the citizens of Rowan County through courthouse security, civil process, operation of the 370 beds in the detention facilities, investigations and community patrol.

## SOCIAL SERVICES **Donna Fayko, Director** | (704) 216-8422 | [donna.fayko@rowancountync.gov](mailto:donna.fayko@rowancountync.gov)



The Department of Social Services provides assistance to children, families and adults, helping them to achieve and gain access to self-sufficiency, safety, stability and health. Department of Social Services is legally responsible for:

- Administering public assistance programs while providing citizens with resources to promote self-reliance and self-sufficiency.
- Investigating reports of child abuse and neglect and, when justified, intervening to provide safety, permanence and well-being.
- Protecting the elderly and disabled adults from abuse, neglect and exploitation.

## SOIL & WATER

**Chris Sloop, Director**  
(704) 216-8733 | [chris.sloop@rowancountync.gov](mailto:chris.sloop@rowancountync.gov)



The Rowan County Soil & Water Conservation District works with National Resources Conservation Service to provide citizens of Rowan County with technical and financial assistance which is used to implement good, sound conservation practices.

## TAX ADMINISTRATION

**Kelvin Byrd, Director**  
(704) 216-8558 | [kelvin.byrd@rowancountync.gov](mailto:kelvin.byrd@rowancountync.gov)



Tax Administration lists, assesses, bills and collects all taxable property in Rowan County. This includes real estate, motor vehicles, business and personal property and public utilities.

## TELECOMMUNICATIONS **Allen Cress, Director** | (704) 216-8510 | [allen.cress@rowancountync.gov](mailto:allen.cress@rowancountync.gov)



Telecommunications handles routine and 9-1-1 emergency calls for all of Rowan County. Telecommunications dispatches ten law enforcement agencies, twenty nine fire departments with 40 stations, eight EMS stations, the Rowan County Rescue Squad and local government agencies across Rowan County. Telecommunications utilizes protocols set forth by The International Academies of Emergency Dispatching, providing post dispatch and pre-arrival instructions such as CPR to the citizens of our county.

## VETERANS SERVICES **Gary Price, Director** | (704) 216-8138 | [gary.price@rowancountync.gov](mailto:gary.price@rowancountync.gov)



Veterans Services provides direct services to military veterans and their dependents in all facets of veterans' benefits, including assistance filing compensation, pension and medical care applications, and accessing benefits for education, mortgage loans, life insurance, and burials. All services provided by Rowan County Veterans Services Office are free of charge.

# COUNTY GOVERNMENT

## SIX WAYS COUNTY GOVERNMENT SERVES YOU



The County has more than 1,000 part- & full-time employees total, spread across 24 departments. Below is a quick look at a few of our departments and the citizens they serve.

### 1. EMERGENCY SERVICES

- Emergency Management
- Emergency Medical Services
- Fire Marshal
- 911 / Telecommunications

### 2. HUMAN SERVICES

- Public Health
- Social Services
- Rowan Transit System
- Veterans Services

### 3. PUBLIC WORKS

- Solid Waste / Landfill
- Recycling Centers

### 4. PUBLIC SAFETY

- Sheriff's Office
- Law Enforcement

### 5. CULTURE, RECREATION & COMMUNITY SERVICE

- Libraries
- Parks & Recreation
- Cooperative Extension
- Soil and Water Conservation

### 6. GROWTH MANAGEMENT

- Planning & Development
- Building Inspections

#### LIBRARY

**509,798** Number of books, DVDs, and books on CD circulated to our 100,591 registered users last year.

#### REGISTER OF DEEDS

**1,000** Thank-A-Vet cards have been issued since the program's 2016 inception with nearly 500 newly registered DD-214s.

#### ROWAN TRANSIT

**90,514** Total passenger trips for all modes in our 28 Vehicles.

#### ENVIRONMENTAL MANAGEMENT

**4.5** Number of pounds of garbage each Rowan County resident disposes of daily.

#### COOPERATIVE EXTENSION

**4,876** Number of hours worked by Cooperative Extension volunteers.

#### ELECTIONS

**39,720** Total number of registered voters in the 2017 Municipal elections.

#### PARKS & REC

**680,000** Number of visitors to our parks annually, with 24,458 people choosing to camp at Dan Nicholas Campground.

#### INFORMATION TECHNOLOGY

**2.7M** The number of unique pageviews our website received in FY 16-17.

#### BUILDING INSPECTIONS

**6,713** Number of permits issued

#### PLANNING & DEVELOPMENT

**514** Number of permits issued for new residential homes.

#### EMERGENCY SERVICES

**28** Number of significant events the Emergency Management Division handled, including hazardous materials leaks, aircraft crashes, flooding, winter storms, major fires, and missing persons.

#### SOCIAL SERVICES

**49,102** Number of individuals served through public assistance

#### ANIMAL SERVICES

**5,420** Total number of cats and dogs that came through the shelter in 2017, of which 2,258 were dogs and 3,162 were cats. 473 dogs were returned to their owner and 40 cats were returned to their owner. All of the adoptable dogs that were not returned to their owner were adopted. We adopted out 2,840 of the cats (more than the total intake of dogs).

#### TELECOMMUNICATIONS

**306,167** Total number of phone calls received by the 911 center, of which 188,998 were dispatched to EMS, fire, law enforcement, and rescue.

#### PUBLIC HEALTH

**8,010** Number of client visits to the nursing program during the 2017 calendar year.

#### AIRPORT

**30** The percentage increase of gallons of fuel sold over the same period last year.

#### VETERANS SERVICES

**5,070** Number of veterans served during FY 16-17.

# RECYCLE ALL TOGETHER

# SOLID WASTE



## CONVENIENCE/RECYCLING SITES

Rowan County Environmental Management implemented its Recycle All Together program in 2017 with goals of making recycling more convenient for our citizens and diverting more materials from our landfill facility. The Rowan County Landfill has installed a landfill gas collection and control system (pictured below) which allow us to:

- Eliminate nuisance landfill gas odors.
- Be constant with our compliance initiatives.
- Evaluate the potential for future landfill gas-to-energy projects.

### Rock Grove

255 Rock Grove Church Rd, Rockwell, NC  
**(704) 855-1780** Hours: M, F, Sat: 7:00-7:00

### Julian Road

1455 Julian Road, Salisbury, NC  
**(704) 637-5781** Hours: M-Sat: 7:00-7:00

### Dunn's Mtn.

1735 Dunn's Mtn. Road, Salisbury, NC  
**(704) 637-7399** Hours: M, F, Sat: 7:00-7:00

### Providence

1985 Providence Church Rd., Salisbury, NC  
**(704) 636-1798** Hours: M: 7:00-7:00

### Campbell Road

665 Campbell Road, Woodleaf, NC  
**(704) 278-3006** Hours: M, F, Sat: 7:00-7:00

### Goodnight Road

3282 Goodnight Road, Salisbury, NC  
**(704) 637-2115** Hours: M, F, Sat: 7:00-7:00

### Liberty

8835 Stokes Ferry Road, Salisbury, NC  
**(704) 637-2745** Hours: F, Sat: 7:00-7:00

### ROWAN COUNTY LANDFILL

789 Campbell Road  
 Woodleaf, NC  
**(704) 278-2211**  
 HOURS: M-F: 7:30-4:00 Sat: 8:00-2:00

### RECYCLING PROCESSING CENTER

1102 N. Long Street  
 East Spencer, NC  
**(704) 638-3045**  
 HOURS: M-F: 7:00-3:30

Landfills are self-supporting and  
 DO NOT operate from taxes

Empty seed bags can be returned to vendors  
 for reuse or recycling

**CONTROL LITTER BY COVERING AND SECURING LOADS!**

Rowan County accepts televisions for recycling FREE at the Long Street facility ONLY M-F 7:00-3:30





**PUBLIC SCHOOLS**

**PRIVATE SCHOOLS**

Photo Credit Tim Coffey

CONGRATULATIONS



**Rowan-Salisbury School System**

K-12

19,000+ Students  
3,000 Staff  
35 Schools

6 Traditional High Schools  
1 Early College  
1 Alternative School  
7 Middle Schools  
20 Elementary Schools  
Horizons Unlimited

**Kannapolis City Schools**

K-12

**Rowan-Cabarrus Community College**



**City of Refuge Christian** (K-12)

**Grace Academy** (K-5)

**North Hills Christian School** (K-12)

**Rockwell Christian School** (K-12)

**Sacred Heart Catholic School** (K-8)

**Salisbury Academy** (K-8)

**Catawba College**

1322 Students



**Livingstone College**

1156 Students



**Hood Theological Seminary**

204 Students



2017-2018

**RSS Teacher of the Year**

ABBY COVINGTON

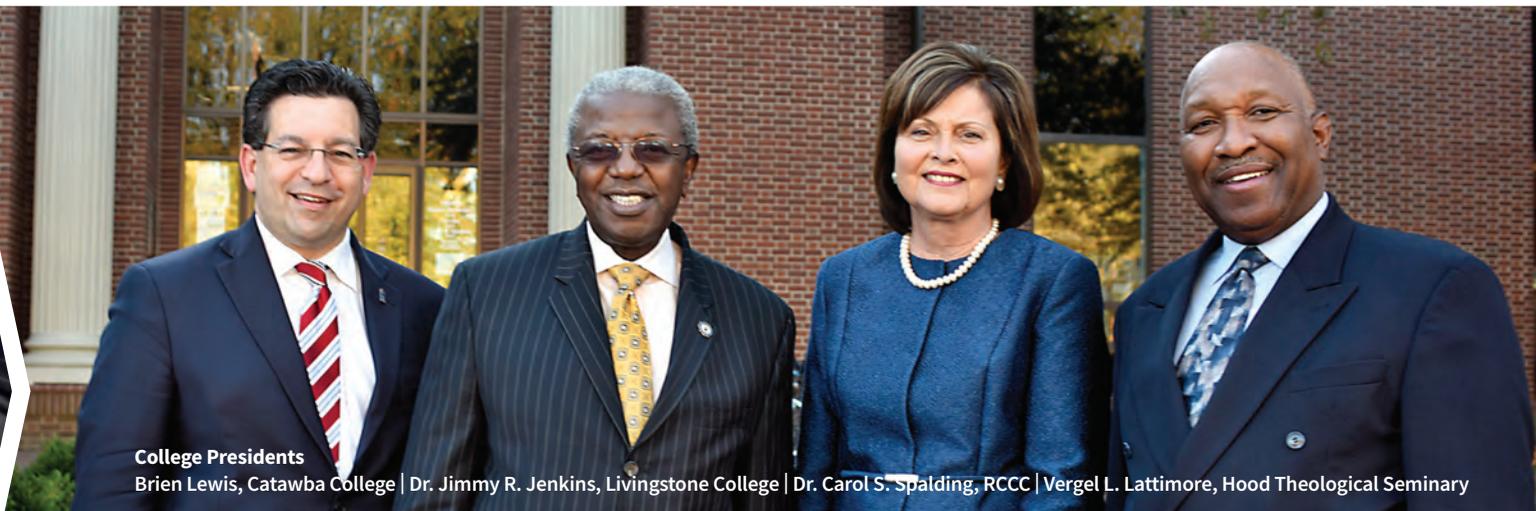
Millbridge Elementary School

2017-2018

**RSS Principal of the Year**

ANGELO DELLISANTI

Jesse Carson High School



**College Presidents**  
 Brien Lewis, Catawba College | Dr. Jimmy R. Jenkins, Livingstone College | Dr. Carol S. Spalding, RCCC | Vergel L. Lattimore, Hood Theological Seminary

**Over the past four years,**  
 our annual amount of scholarships awarded  
 has increased from approximately  
**\$9.5 MILLION to**  
**\$26 MILLION**

Rowan-Salisbury Schools provides extraordinary education every day for more than **19,000 STUDENTS** in **35 SCHOOLS**. We set our high schoolers up for success by offering high school choice academies in the areas of:

- Agriculture & Farm-to-Table
- Business, Marketing and Finance
  - Communications
  - Health Sciences
- Fine and Performing Arts
  - JROTC
- STEM & Advanced Manufacturing
- Early College – in partnership with Rowan-Cabarrus Community College

**Our Goal is to Give Every Child a Personalized and Extraordinary Learning Experience.**

At Rowan-Salisbury Schools, we are very excited about our community and all that we have to offer our citizens to make this a wonderful place to work, raise a family, play, and of course, educate children.

Our goal is to give every child a personalized and extraordinary learning experience. Instruction in our classrooms guides students to be successful by learning to become critical thinkers and problem solvers. We are recognized across the country for our innovative approaches to teaching and learning. We are ranked in the “Top 10” nationally for pioneering uses of technology, and we have received state and national recognitions for innovation and excellence in educational programs.

We build on a strong foundation focused on literacy that leads our students into discovering and achieving their personal life goals. Our students are guided through a CCRP learning model where instruction is Connected, Collaborative, Relevant, and Personal.



# EDUCATION



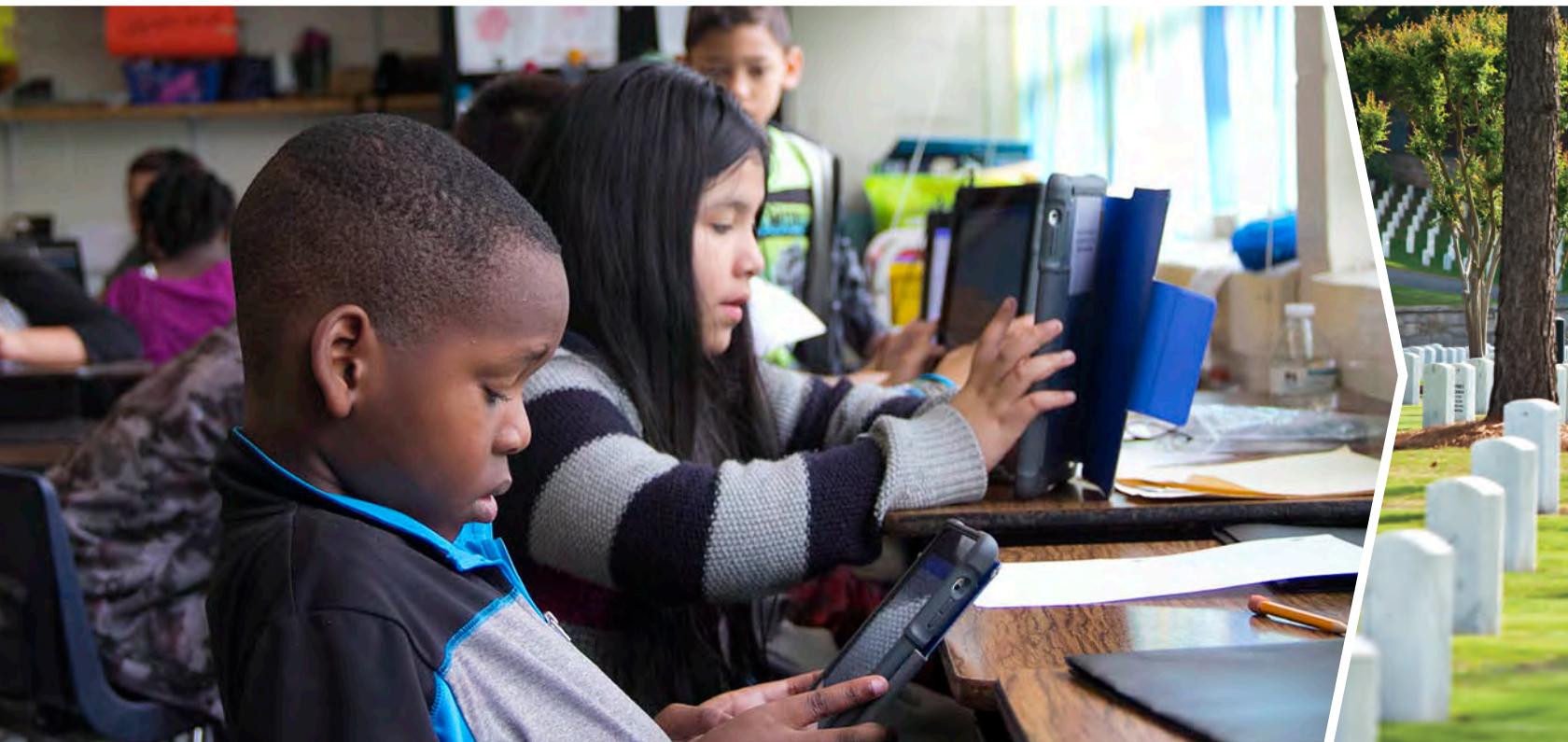
## ROWAN COUNTY BOARD OF EDUCATION

Back L to R: Travis Allen, Chair Josh Wagoner, Dean Hunter, Richard Miller  
Front L to R: Alisha Byrd, Jean Kennedy, Vice-Chair Susan Cox

The Rowan-Salisbury Board of Education meets on the second and fourth Monday of each month. The Open Work Session begins at 1:00 p.m. on the second Monday of each month. The Open Business Meeting begins at 4:00 p.m. followed by the Closed Session after the business meeting on the fourth Monday of each month.

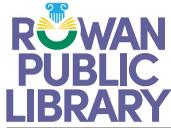
The public is welcomed and encouraged to attend all open meetings of the Board of Education. The public is encouraged to speak at the Board of Education business meetings. Communications to the board will be heard at 6:00 pm. Those wishing to speak must sign up prior to 6:00 pm. Please refer questions to the Board Clerk, Patty Overcash, at 704-630-6102.

The Board of Education may meet in special sessions upon the call of the Chairman or of the Secretary as often as the school business of the administrative unit may require.



# CULTURE & RECREATION

## EDITH M. CLARK HISTORY ROOM



Edith M. Clark History Room

*Be an original.*

The Edith M. Clark History Room, located at the Rowan County Public Library, has been visited by amateur and professional genealogists from all over the world because of its extensive collection of Western North Carolina genealogy and history materials. This includes oral histories and maps and Rowan County Public Library cardholders have access to Ancestry.com and HeritageQuest.

## ROWAN MUSEUM, INC.



The mission of the Rowan Museum is to collect, preserve, research, exhibit and educate the public about the history of Rowan County with three museum properties - the 1855 Rowan Courthouse, the 1810 Utzman Chambers House and the 1766 Old Stone House - and through programs, exhibits, youth summer camps and collections.

## ROWAN ARTS COUNCIL

The Rowan Arts Council has advocated and promoted community art in Rowan County for over 40 years. They support grassroots and established arts programs and serve as a resource and funder for local arts groups. Through their annual funding cycles they support several events, festivals and individual artists during the year. The groups they fund include:

- Salisbury Symphony
- Piedmont Players Theatre Inc. - including the Meroney and Norvell Theaters
- Lee Street Theatre
- Waterworks Visual Arts Center
- Center for Faith and the Arts
- The Rowan Blues and Jazz Festival
- Railwalk Arts District
- Plein Air Artists
- The Carolina Artists
- The Concert Choir
- Salisbury Sculpture Show
- Salisbury History and Art Trail
- The LandTrust for Central North Carolina



Arts Council  
Rowan County, NC

*Be an original.*



# CULTURE & RECREATION



## EAGLE POINT NATURE PRESERVE

Eagle Point officially opened on June 16, 2001, and includes 100 acres of deeded land featuring fauna, flora and animal habitats, more than 3 miles of self-guided trails with overlooks, hiking/biking trails, and high water canoe access to High Rock Lake.

## DUNN'S MOUNTAIN PARK

Dunn's Mountain was officially dedicated and opened to the public on November 29, 2006. It includes 83 acres of land protected under a Conservation Easement with the Land Trust for Central North Carolina. It is home to events such as Music on the Mountain, held annually in October. Transportation to the top of the mountain is available Saturdays and Sundays during operating hours.

## SLOAN PARK

Sloan Park offers 100 acres of green space, 3 miles of trails, 5 picnic shelters, volleyball courts, a softball diamond, playground, and historic gristmill. Special features include the Henry W. Culp, Jr. Famous and Historic Tree Trail; the Sloan Nature Trail; the Crawdad Trail along the banks of Fred's Pond (complete with a covered bridge); Don's Gazebo, situated in the Alice Stanback Monument Forest; and Kerr Mill, an 1823 grist mill that houses a museum of Early Americana. A new farmstead museum is complete and currently planning events. A new 18-hole disc golf course will open in Late Spring 2018.

## CAROLINA THREAD TRAIL

As of July 2015, Rowan County became the 15th county to join a network of over 220 miles of public greenways, trails and blueways known as the Carolina Thread Trail. This network of trails cover North and South Carolina. Visit [www.carolinathreadtrail.org](http://www.carolinathreadtrail.org) for more information.

## HIGH ROCK LAKE

High water canoe access

## DAN NICHOLAS PARK

Dan Nicholas Park was established in 1968 with 330 acres of land donated by Mr. Dan Nicholas, a local entrepreneur and philanthropist. The park offers year-round camping with 68 water/power hook-ups, 6 cabins, 17 shelters equipped with picnic tables and grills, gem mining/gem cutting services, Hurley Train Station, Haden's Carousel, paddle boats, mini golf, a splash pad, playgrounds, and concessions. The park is also home to Rowan Wild, which includes the Nature Center, Cheerwine Aquarium, Stanback Barnyard, and outdoor wildlife exhibits. In addition to these attractions, the park offers nature trails, volleyball courts, horseshoe pits, Scout Camps, an outdoor theater, soccer fields, baseball fields, and six new pickleball courts, which opened in 2017.

## ELLIS PARK

Ellis Park offers 26 acres of recreational activities including ball fields, 18-hole disc golf, lighted tennis courts, volleyball courts, horseshoe pits, bocce courts, game room, two picnic shelters, a children's playground, and an all-inclusive playground funded by the County and a PARTF grant, to be completed in Spring 2018. The park also features an Event Center with a riding arena, judges tower, restrooms, and concession stand with a 1.5 mile walking trail that connects the two facilities. The old Ellis School House is home to a game room, ceramics workshop, and large dining room with fully equipped kitchen and shelters. Therapeutic Recreation and Salisbury/Rowan Senior Games & SilverArts programs are based at Ellis Park.





## SALISBURY/ROWAN SENIOR GAMES & SILVERARTS

As a part of the Rowan County Parks & Recreation Department, Salisbury/Rowan Senior Games & SilverArts promotes good health, education, and fellowship among Rowan County adults ages 50+. Since beginning in 1983, the program has grown to more than 700 seniors and gets better each year. A total of 832 senior participants represented Rowan County in 2017, making Rowan County's program the largest in the state. Programs offered include:

**For more information, contact:**

Phyllis Loflin-Kluttz  
704-216-7780  
[phyllis.kluttz@rowancountync.gov](mailto:phyllis.kluttz@rowancountync.gov)

**SilverArts**

Heritage Arts  
Literary Arts  
Performing Arts  
Visual Arts

**ROWAN COUNTY  
PARKS & RECREATION**  
Salisbury/Rowan Senior Games & SilverArts  
*Be an original.*

**Sports/Senior Games**

- Softball
- Basketball
- Discus
- Pickleball
- Shot Put
- Long Jump
- Field
- Bowling/Croquet
- Bocce
- Tennis
- Table Tennis
- Golf
- Mini-Golf
- Archery
- Racquetball
- Cornhole
- Swimming
- Shuffleboard
- Football
- Spin Casting
- Billiards
- Horseshoes
- Badminton
- Cycling
- Bridge Tournament,  
*Duplicate & Contract*

## RUFTY-HOLMES SENIOR CENTER

Rufty-Holmes Senior Center is a non-profit, multi-site, United Way agency that provides older adults the opportunity to participate in life-enriching activities that assist in extending independent living and awareness of community resources. For more information, visit [www.ruftyholmes.org](http://www.ruftyholmes.org) or call 704-216-7714.

**Programs Offered:**

- Seminars
- Activities: Arts, Exercise, Club Meetings, Luncheons, Games
- Support Groups
- Entertainment
- Technology
- Transportation



**The Henry E. Rufty - Haden C. Holmes  
Senior Center**  
*"Adding Life to Years"*

Health & Wellness, Lifelong Learning, Civic & Social Engagement

# PROTECTING CHILDREN

## CHILD PROTECTIVE SERVICES, FOSTER CARE AND ADOPTION

At times, the protection of children includes extreme measures to ensure child safety, such as foster care. Foster parents serve as “substitute parents” - they are not replacement parents because birth parents remain a part of the child’s life unless parental rights are terminated. In North Carolina, there are thousands of children in foster care and there is a tremendous need for foster families statewide, as well as right here in Rowan County.

Adoption services are also a required child welfare service. This process gives the adoptive parent the full rights and responsibilities to the adoptive child.

There are several types of adoptions: agency adoptions, relative adoptions, step-parent adoptions, international adoptions, and independent adoptions.

### FOSTER CARE

Is a temporary living arrangement for children who are abused, neglected or dependent. It provides a safe place for children to live when their parents or caretakers cannot care for them.

### ADOPTION

Is a legal and social process by which a child born to one parent becomes the child of another parent.

## STEPS TO BECOMING A FOSTER/ADOPTIVE PARENT

1. Be between the ages of 21 to 65 years old, married or single.
2. Have adequate income to meet your family’s financial needs.
3. Have a clear criminal background check, with no prior history of Child Protective Services involvement.
4. Pass a home inspection by the County Fire Marshal and DSS social worker.
5. Pass a physical exam from your physician along with a TB test.
6. Complete MAPP (Model Approach to Partnerships in Parenting) classes. This is a 30-hour training course for prospective foster and adoptive parents.

## Questions & Answers

### Q: WHAT ARE CHILD WELFARE SERVICES?

**A:** Child Welfare Services focus on making sure that children are safe. This includes activities such as investigations, in-home services, foster care and adoption.

### Q: WHO HAS THIS RESPONSIBILITY IN ROWAN COUNTY?

**A:** The Rowan County Department of Social Services has the legal authority to protect children in Rowan County. This legal authority is defined in the North Carolina General Statutes.



# PUBLIC SAFETY

## ROWAN COUNTY EMERGENCY SERVICES

Rowan County Emergency Services comprises of three divisions: Emergency Medical (EMS), Fire, and Emergency Management/Homeland Security, each providing unique and specialized levels of public safety services to the citizens of Rowan County and its municipalities. In addition, the department is charged with coordinating emergency activities with the County's Enhanced 9-1-1 Telecommunications Center, the Rowan County Rescue Squad, and with other public or private allied agencies providing emergency services within the county.



## ROWAN COUNTY TELECOMMUNICATIONS

The Rowan County Department of Telecommunications has been proudly serving the citizens of Rowan County, North Carolina, as a combined entity since 1994. Telecommunications handles routine and emergency calls for ten law enforcement agencies, thirty-nine paid and volunteer fire departments, six EMS stations, Rowan County Rescue Squad and local government agencies. Telecommunications is the first of the first responders and is committed to answering all calls for service with professionalism, integrity and compassion while providing a vital link to all emergency responders. Customer service is essential to their success; they treat each caller with empathy and respect. Their dedicated and highly trained professionals offer life saving instructions and services to all that require assistance.



## ROWAN COUNTY SHERIFF'S OFFICE

Rowan County Sheriff's Office comprises of the following divisions: ACE, Administration, Civil, Criminal Investigation, Detention Center, Courthouse Security, Patrol, School Resource Officers, Special Investigations Unit, and Staff Development/Training. Its mission is to provide professional law enforcement to the citizens of Rowan County, through efficient and effective methods.



# FREQUENTLY CALLED

American Red Cross .....	(704) 633-3854
Better Business Bureau .....	(800) 777-8348
Carolinas Medical Center-Northeast .....	(800) 575-1275
Clerk of Court .....	(704) 797-3001
Communities in Schools .....	(704) 797-0210
Convention & Visitors Bureau .....	(704) 638-3100
Cooperative Christian Ministry (Kannapolis) .....	(704) 786-4709
Family Crisis Council .....	(704) 636-4718
Habitat for Humanity .....	(704) 642-6292
Hefner VA Medical Center .....	(704) 638-9000
Humane Society of Rowan County .....	(704) 636-5700
Landfill .....	(704) 278-2211
Main Street Mission (China Grove) .....	(704) 855-2909
Meals on Wheels of Rowan County .....	(704) 633-0352
Novant Health Rowan Medical Center .....	(704) 210-5000
Recycling .....	(704) 216-8589
Rowan Arts Council .....	(704) 638-3100
Rowan County Chamber of Commerce .....	(704) 633-4221
Rowan County Housing Authority .....	(704) 633-8380
Rowan Helping Ministries .....	(704) 637-6838
Rowan Literacy Council .....	(704) 216-8266
Rowan United Way .....	(704) 633-1802
RowanWorks Economic Development .....	(704) 637-5526
Rufty Holmes Senior Center .....	(704) 216-8330
Smart Start Rowan .....	(704) 630-9085
The Salvation Army of Rowan County .....	(704) 636-6491
YMCA of Rowan County .....	(704) 216-9622

## COUNTY GOVERNMENT

Ambulance Billing and Collections .....	(704) 216-8160
Animal Services .....	(704) 216-7768
Airport (RUQ) .....	(704) 216-7748
Board of Elections .....	(704) 216-8140
Building Inspections .....	(704) 216-8619
Buildings, Grounds & Parks .....	(704) 216-7800
Cooperative Extension .....	(704) 216-8970
County Manager .....	(704) 216-8180
Detention Center .....	(704) 216-8770
Emergency Services .....	(704) 216-8900
Environmental Health .....	(704) 216-8525
Environmental Management .....	(704) 216-8589
Finance .....	(704) 216-8170
Health .....	(704) 216-8777
Human Resources .....	(704) 216-8100
Information Technology .....	(704) 216-8114
Planning and Development .....	(704) 216-8588
Register of Deeds .....	(704) 216-8626
Rowan Public Library .....	(704) 216-8228
Rowan Transit .....	(704) 216-8888
Sheriff's Office .....	(704) 216-8700
Social Services .....	(704) 216-8330
Soil & Water Conservation .....	(704) 216-8999
Tax Administration .....	(704) 216-8558
Telecommunications .....	(704) 216-8500
Veterans Services .....	(704) 216-8138

**STAY CONNECTED**  
**ROWAN COUNTY**  
 @ROWANCOUNTYNC  
 EXPLORE.ROWAN.LIFE

**DEPARTMENT**

Airport			
Animal Shelter			
Cooperative Extension			
Dan Nicholas Park			
Emergency Services			
Library			
Library - Teens			
Library - Children			
Rowan Wildlife Adventures			
Senior Games & Silver Arts			
Sheriff's Office - Child Support Enforcement			
Sheriff's Office			
Telecommunications			

