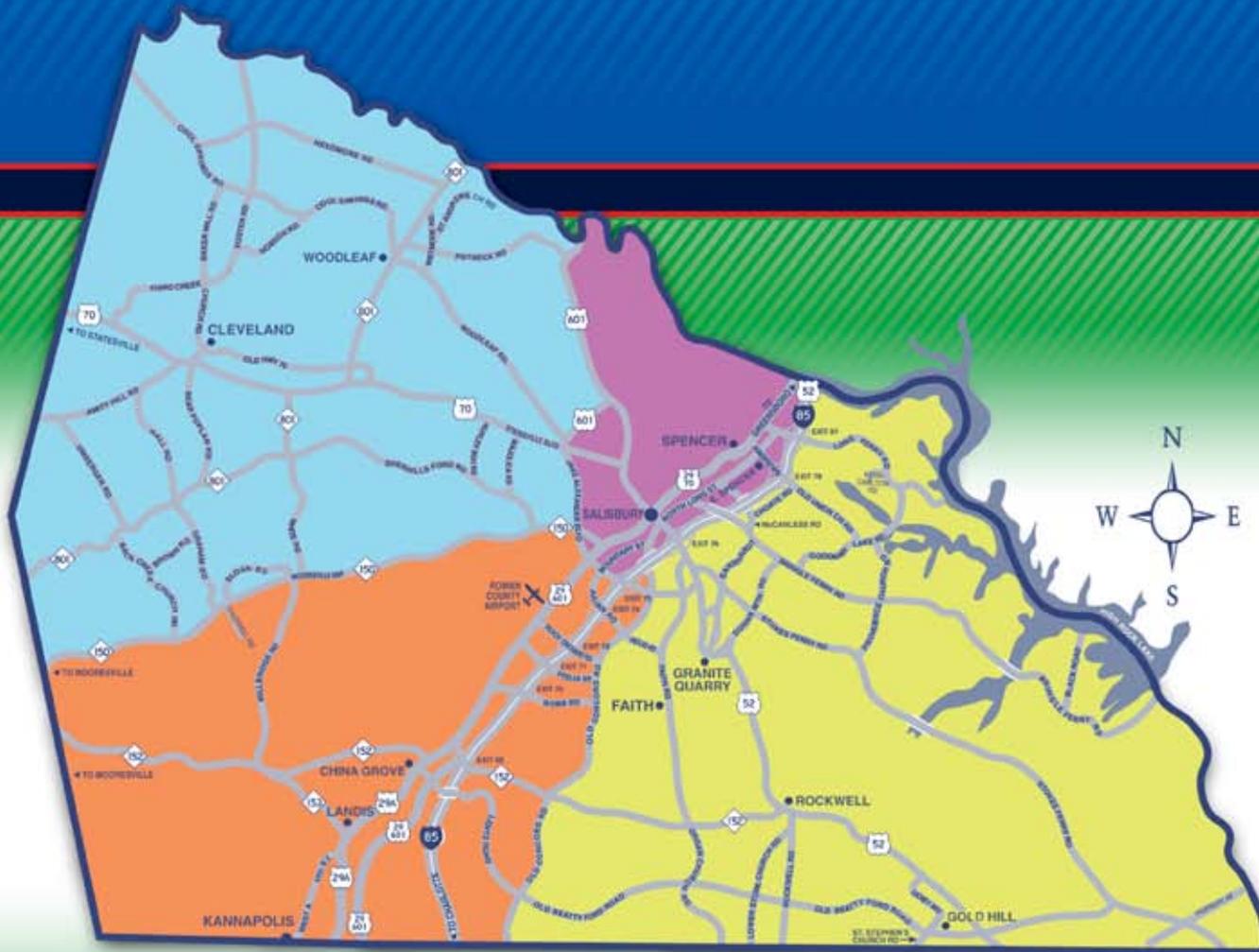




ROWAN INDIVIDUAL TRANSPORTATION ASSISTANCE



*Safe, Reliable, Affordable
Non-Emergency Public Transportation
for Rowan County Residents*

**Rowan
Transit
System**

THE ROUTE SCHEDULE IS:

-  West Rowan - Tuesday
-  North Rowan - Wednesday
-  South Rowan - Thursday
-  East Rowan - Friday

Rowan Transit System
2726 Old Concord Road
Salisbury, NC 28146

Office: 704-216-8899

TTY Users: 1-800-735-2962 or 711

Alternate Formats Available

ROWAN TRANSIT SYSTEM

704-216-8899

www.RowanTransit.com



Anyone Can Ride

RTS is a non-emergency public transportation service for Rowan County residents living in the county and local towns. It operates Monday through Friday from 7:00AM to 5:00 PM excluding county holidays.

The fare is \$2.00 per trip for all riders except for those eligible for certain grant funded programs or Medicaid. Contributions are accepted to support the operating cost of the system.

Transportation schedules are designed to help several passengers at a time with continuous travel to pick up and drop off passengers at many different locations. Approximate drop off and pick up times must be given when scheduling your trips.

You must be signed up to schedule trips. Let the dispatcher know that you are calling to sign up.

Trip Scheduling 704-216-8899

Rowan Transit will limit or cancel service when hazardous road conditions are present. Listen to WSTP radio station (1490 AM), and Television Stations WBTW (3), WSOC (9) or WCNC (6) for delays or closings.

RTS is grant funded by NCDOT, Rowan County and FTA. Transportation service is contingent on available funding.

Rowan Transit System does not discriminate or exclude persons from participation in any federally funded program on the grounds of race, color, sex, age, income status, national origin, or disability.

For information on the Rowan Transit System's civil rights program and complaint procedures visit

When can I use the Service?

Transportation service is available one day per week for each area of the county. By having designated days, RTS can operate more efficiently to help as many people as possible on the same day.

THE ROUTE SCHEDULE IS:

West Rowan - Tuesday

North Rowan - Wednesday

South Rowan - Thursday

East Rowan - Friday

Where can RTS take Me?

Doctor and medical appointments

Grocery and general shopping

Health, Social Services or other county offices

Bank, Post Office, bill payment centers

Connections with Rowan Express to China Grove, Landis & Kannapolis connecting to CK Rider

Salisbury Transit Bus Depot and Amtrak Station

For your safety, you will be recorded by a video surveillance system which will also include audio recording.

Passenger Information

1. Make reservations no later than 1:00 PM the day before.
2. Give the dispatcher a list of all of the places you need to go.
3. If your plans change, you must call to cancel your reservation.
4. Make destination appointments between the hours of 9:00 AM and 2:00 PM.
5. Doctor & agency appointment times have the highest priority in routing the vehicle. All other trip times are scheduled to create the most efficient routing for the vehicle.
6. The driver must transport to the closest store or provider of a service.
7. Passengers are expected to wear seat belts when the vehicle is moving.
8. Parents must provide safety and booster seats for children as the law and Rowan Transit Policy requires.
9. Passengers are prohibited from drinking, eating, or using any tobacco on the van.
10. Any objects (such as building materials) the driver deems to be a safety hazard shall not be transported.
11. Passengers may request assistance to and from their front door. Do not ask the driver to go inside.
12. If you need help to get around, please bring someone with you to help with your mobility.
13. The van is on time when arriving 15 minutes early or 15 minutes late. Wait time can be as much as 30 minutes.

Local bus schedules can be found at the following links.