



How do I make an appointment?

Call The Smile Center during business hours at 704-216-8796.

Walk-in appointments will be given based on availability or schedule accordingly.

Mission Statement:

The Smile Center at Rowan County Health Department will provide *quality* and *compassionate* dental care for undeserved children in Rowan County.



LOCATION:

1811 EAST INNES STREET
SALISBURY, NC 28146
OFFICE: 704-216-8796

HOURS OF OPERATION:

MONDAY- THURSDAY
8 :00 A.M. - 5:00 P.M.

FRIDAY

8:00 A.M. - 12:00 P.M.
SCHEDULING ONLY

CLOSED FOR LUNCH FROM
1:00P.M.—2:00 P.M.

**ROWAN
COUNTY**

PUBLIC HEALTH

PREVENT. PROMOTE. PROTECT.

**ROWAN COUNTY
SMILE CENTER**
Be an original.

At Rowan County
Health Department





Who is eligible for care?

- Rowan County children 20 years of age or younger.
- We accept Medicaid, Health Choice and private insurance.
- If you do not have any dental insurance, please first apply for Medicaid and /or Health Choice. Call us and we will help you through this process.
- If you are not eligible, we will provide care on a sliding fee scale based on family size and income.
- Serves pregnant women who are patients of the Rowan County Health Department prenatal clinic.

What are the appointment policies?

- Patients are expected to arrive on time for their appointments. If you are more than 10 minutes late, you may be asked to reschedule your appointment.
- A parent or guardian must come with their child on their first dental appointment and all subsequent cleaning appointments.
- It is our desire that the parent or guardian continue to bring their child to all treatment appointments. However, if this is not possible after the cleaning visit, a parent may complete a form to permit an alternative arrangement. This does not apply for children whose transportation is arranged through a school or Head Start program.
- The parent, guardian, or assigned adult must stay at The Smile Center while the child is receiving care.
- Eating, drinking and cell phone use are not allowed in the waiting area.

What if I miss an appointment?

A broken appointment is one of the following:

- Not showing up for an appointment
- Arriving later than 10 minutes after our scheduled time
- Failure to cancel an appointment at least 24 hours prior to the appointment
- Cancelling and rescheduling an appointment 3 times in a row

Children with 3 broken appointments will be dismissed as patients from The Smile Center for 6 months.

Have more questions?

Please feel free to call us during business hours. We look forward to meeting with you and your child.

