



THE ROUTE SCHEDULE IS:

- West Rowan - Tuesday
- North Rowan - Wednesday
- South Rowan - Thursday
- East Rowan - Friday

Rowan Transit System
2726 Old Concord Road
Salisbury, NC 28146

Office: 704-216-8899

TTY Users: 1-800-877-8339 or 711

Alternate Formats Available

ROWAN TRANSIT SYSTEM

Be an original.



Safe, Reliable, Affordable
Non-Emergency Public Transportation
for Rowan County Residents

ROWAN TRANSIT SYSTEM
704-216-8899
www.RowanTransit.com



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Program Information

RTS is a non-emergency public transportation service for Rowan County residents. We operate weekdays from 7:00AM to 5:00PM excluding County holidays.

The fare is \$2.00 per a trip for all riders except those eligible for certain grant funded programs or Medicaid. Donations are accepted to support operating costs. RTS is grant funded by NCDOT, the FTA and Rowan County. Service availability is contingent on existing funding.

Transportation schedules are designed to serve multiple passengers at a time with continuous travel to various locations. Riders must be signed up to schedule trips. Trips must be scheduled 3 working days in advance and approximate pick up and drop off times provided when booking.

To schedule a trip or enroll with RTS please call 704-216-8899.

RTS will limit or cancel service when hazardous road conditions are present. Listen to WSTP radio (1490 AM), or television stations WBTW (3), WSOC (9) and WNCC (6) for delays or closings.

Local Bus Information

City of Salisbury:
www.salisburync.gov/Government/Transit
Concord and Kannapolis: www.ckrider.com

Passenger Information

1. Make trip reservations a minimum of three (3) working days in advance.
2. If plans change call 704-216-8899 and cancel the reservation.
3. Medical appointments are provided first priority when routing vehicles.
4. Passengers must wear seatbelts when the vehicle is in operation.
5. Parents are required to provide safety and booster seats for children.
6. Drinking, eating or the use of tobacco is prohibited on the vehicles.
7. Passengers may request assistance to and from the door. Drivers may not enter private residences. If you require additional assistance please advise during scheduling that you will have an aid riding with you.
8. Pick up and drop off may be 15 minutes prior to or after scheduled time. Wait time can be as long as 30 minutes.

For clients new to RTS, transport to medical appointments is available one day per a week for each area of the County. By having designated days RTS can operate more efficiently, maximize ridership and reduce environmental impacts.

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ADA Compliance

In accordance with the requirements of Title II and III of the Americans with Disabilities Act of 1990 (ADA), Rowan Transit System will not discriminate against individuals with disabilities on the basis of their disability in its programs, services, or activities. Compliments, or complaints that a program, service, or activity of RTS's transit program is not accessible to persons with disabilities should be directed to RTS at 704-216-8899, by email at valerie.steele@rowancountync.gov, online at www.rowantransit.com or mailed to:

**Rowan Transit System
2726 Old Concord Road
Salisbury, NC 28146**

Individuals with disabilities are invited to make their needs, preferences, questions, concerns, or complaints known to the ADA Coordinator, Kelly Natoli, at 704-216-8105 or by emailing Kelly.Natoli@rowancountync.gov.

Accessible Formats

Upon request, RTS will generally, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in programs, services, and activities. This includes qualified sign language interpreters, electronic documents or documents in large print, and other forms of communication accessible to people who have speech, hearing, or vision impairments.

Anyone who requires an auxiliary aid or service for effective communication or a modification of policies or procedures to receive RTS services should contact RTS at 704-216-8899.

Users who need accessibility assistance can also use the Federal Information Relay service at 1-800-877-8339 or 711 for TTY/Voice communication.