



Rowan County Purchasing Department
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Addendum III RFP #2022-028 Inmate Communications System

1. Are VVS rates charged on a per minute or per session rate? If VVS is charged on a rate/minute, what is the rate? If VVS is charged on a per session basis, what is the cost for a video visitation session and how long is it? **The County does not have this information available.**
2. Item #9 on Addendum #2 states that “tablets shall not be used for phone calls or messages. However, item #47 states, “...Allowable for messaging and law library on tablets.” Will the County please confirm that messaging will be made available to inmates on tablets devices? **The County will allow messaging on the tablets. No phone calls.**
3. Requirement I.A.5 on p. 2 says proposals shall be no more than “10 pages double sided.” Please clarify, does this mean we can include 10 double-sided sheets (20 pages total), or is it 5 double-sided sheets (10 pages total)? **10 double-sided sheets (20 pages total)**
4. Requirement I.A.5 on p. 2 says the requested information on p. 16 and 19 are included in the 10-page limit. Since p. 19 is just a signature page and does not provide any information related to the technology or financial offer, will the County please exclude this page from the page limit? **The signature page will not count in the page limit.**
5. The form on page 19 contains this section: “I certify that _____ has _____ has not _____ been in operation for one year at _____ location(s) zoned for the type of business conducted by my Contractor at the address stated above.” Please clarify what is meant by “zoned for the type of business conducted by my Contractor”? In that third blank, should vendors fill in the number of correctional facilities we currently serve, or some other information?
I certify that (Company Name) has _____ has not _____ (check one) been in operation for one year at (number of correctional clients) location(s) zoned for the type of business conducted by my Contractor at the address state above. This is not needed as long as your current NC customer list is included in your response.
6. The addendum we received today changed the technical requirements, clarified the proposal format, and provided a large amount of critical information that will affect the proposal. Therefore, we would like to request an extension for at least one additional week, to allow time to review the information and develop our offering. **Proposal response due date will not change.**