THERE ARE CHANGES TO THESE PROGRAMS EFFECTIVE DECEMBER 1, 2011

ENERGY ASSISTANCE PROGRAMS

Are:

Low Income Energy Assistance Program and the Crisis Intervention Program
Low Income Energy Assistance Program and The Crisis Intervention Program

- Low Income Energy Assistance Program (LIEAP) provides a one-time annual vendor payment to help eligible households pay their heating expense. (Seasonal Program)

- Crisis Intervention Program (CIP) serves individuals and families who are experiencing a heating or cooling related crisis.
LIEAP APPLICATIONS

- All households must make an application for the Low Income Energy Assistance Program (Heating assistance)
- Food & Nutrition Households will NO longer be automatically eligible for assistance and will have to apply for LIEAP
LIEAP APPLICATIONS – Continued:

- LIEAP applications will begin \textbf{December 1, 2011} for households where \textbf{all members of the household are age 60 or older} or households that contain a member who is disabled AND receiving services through the \textbf{Aging or Adult Services Programs}.
- Applications for all other households will begin \textbf{February 1, 2011}.
- Applications will end when funding for LIEAP is exhausted or \textbf{March 31, 2011} – whichever comes first.
LIEAP APPLICATIONS – Continued:

LIEAP APPLICATIONS WILL BE TAKEN AT:

Rowan County Dept. of Social Services
1813 East Innes Street
Salisbury, N. C. 28146
(704) 216-8330

Hours:
Monday – Friday: 8:00 a.m. until 4:00 p.m.
LIEAP PAYMENTS/CHECKS

- Households will NO longer receive a Low Income Energy Assistance Program (LIEAP) check in February.
- Energy (LIEAP) payments will be paid directly to the heating provider such as your Power, Gas, or Fuel Oil Company.
- Checks will be a one-time payment to the heating provider and the payment amount will be established based on the applicant’s heating source.
LIEAP Eligibility Guidelines

- Income must be below **130%** of the Federal Poverty Level based on the number in the home.
- Resources must be below $2,200 per household
- Households must contain a US Citizen or an eligible alien (person with qualified immigrant status).
- The applicant must have a heating source that is billed separately from other household expenses such as rent.
LIEAP VERIFICATION

- All applicants will be required to verify their income. This includes income from employment, self-employment, social security, unemployment benefits, VA benefits, etc.
- Resources must be verified if questionable.
- Some payments made for child care and for court-ordered child support may be deducted from your countable income and must be verified by the applicant.
CRISIS INTERVENTION PROGRAM

- Rowan County DSS contracts with Rowan Helping Ministries for the Crisis Intervention Program (CIP)
  - CIP applications are taken at
    Rowan Helping Ministries
    226 North Long Street
    Salisbury, N.C. 28144
- Rowan Helping Ministries take CIP applications from:
  8:00 a.m. until 4:00 p.m., Monday – Friday.
Applications for CIP begin July 1st each year and are taken throughout the fiscal year or until funding for the program is exhausted or the state fiscal year ends, whichever comes first.

CIP funds are used solely to alleviate a heating or cooling related crisis.

Households must be in a crisis situation to receive assistance through this funding.
CIP Eligibility Guidelines

- Household income must be under 150% of the federal poverty level for the household size.
- A crisis must exist – a household is in a crisis if it is currently experiencing or is in danger of experiencing life-threatening or health related emergency with no other means to alleviate the crisis.
- Households must have a disconnection notice or have NO heating or cooling source to be considered as having a life-threatening, health-related condition.
CIP Eligibility Continued:

Applicants are required to provide verification of:

- The crisis situation (disconnect notice or other verification from the heating/cooling source)
- Income received in the household from any source
- Household must include a member with Citizenship or Qualified Immigrant Status
- Crisis must be resolved within 18/48 hours from date of application.
QUESTIONS:

- Call (704) 216-8330 (Social Services) for questions about the Low Income Energy Assistance Program (LIEAP)

- Call (704) 637-6838 (Rowan Helping Ministries) for questions about the Crisis Intervention Program (CIP).