

**ROWAN COUNTY  
HUMAN RESOURCES**

**JOB DESCRIPTION**

**Job Title** : Administrative Assistant II  
**Department:** General  
**Revised** : November 2019

**Class** : Administrative Support  
**FLSA** : Non-exempt

*This job description supersedes any prior description for the Administrative Assistant II classification.*

**GENERAL DESCRIPTION**

Extremely responsible administrative work assisting a program manager or department director. Employees may be responsible for organizing and implementing administrative support to departmental operations and may have supervisory responsibility which involves interpreting and analyzing departmental procedures. General supervision is received from the division manager or department director, who reviews work through observation and periodic consultations. This class is differentiated from the Administrative Assistant I by the size and scope, and complexity of program(s) and department(s) in addition to the degree of responsibility of work performed.

**ESSENTIAL JOB FUNCTIONS** (Any one position may not include all of the duties listed, nor do the listed examples include all tasks which may be found in positions of this class.)

Serves as a staff assistant in gathering, analyzing, and reporting information for various departmental program and services.

Composes letters, memorandums, and reports which require independent research and the director's approval and signature.

Makes arrangements for conferences and meetings; screens calls and visitors; reviews and routes incoming mail based on content; types and proofreads memoranda, letters, reports and other documents.

Develops work procedures, methods, and policies which affect departmental operations.

Plans and arranges for the maintenance and preparation of information needed for the budget.

Takes notes/dictation at a variety of meetings; transcribes and types summaries of the meetings.

Plans, programs, supervises, monitors and controls the clerical subordinates assigned and their work.

Collects, verifies, and inputs employee timesheets into the payroll system; prepares deposits of money collected by the department.

**OTHER JOB FUNCTIONS**

Performs related duties as required.

*Management reserves the right to add or amend duties at any time.*

**KNOWLEDGE, SKILLS, AND ABILITIES**

Extensive knowledge of departmental organization, programs, and services.

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Thorough knowledge of modern office practices, procedures, and technology.

Thorough knowledge of County personnel and budgetary rules, regulations, and procedures.

Skill in organizing work flow and coordinating activities.

Ability to interpret program policies, rules, regulations, and procedures for organizational personnel and the general public.

Ability to be resourceful in gathering and giving program information, scheduling and coordinating a variety of appointments, meetings, and conferences.

Ability to plan, program, and supervise the work of subordinate clerical employees.

Ability to plan, organize, and review work, work flow, and procedures; ability to analyze problem areas of work and recommend solutions to supervisor.

Ability to utilize various computer software applications including Microsoft Word, Excel, and PowerPoint with proficiency.

Ability to communicate effectively, orally and in writing.

Ability to establish and maintain effective working relationships with county officials, department directors, fellow employees, and the general public.

### **PHYSICAL REQUIREMENTS**

The work in this class is primarily sedentary in nature. Physical requirements include sitting for extended periods of time, walking, bending, stooping, and lifting books and files of approximately 10 lbs or less. Work may include extended periods of time viewing a computer video monitor and/or operating a keyboard. Work may include operation of a motor vehicle.

### **EXPOSURE CONTROL**

Work activity does not entail predictable or unpredictable exposure to blood or body fluids.

### **MINIMUM EXPERIENCE AND TRAINING**

Bachelor's degree in business administration, public administration, or related field and six months of administrative or office management experience; Associate's degree in secretarial science, business administration, or related field and three years of progressively responsible secretarial or clerical/administrative experience including one year of administrative or office management experience; or graduation from high school and five years of progressively responsible secretarial or clerical/administrative experience; or equivalent combination of training and experience. A valid driver's license may be required dependent upon the department assigned to and the specific job responsibilities.

**This job description does not create an employment contract,  
implied or otherwise.**