



**How do I make an appointment?**

**Call The Smile Center**  
during business hours at  
704-216-8796.

*(please leave a message if no  
response with name and number)*

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**MISSION STATEMENT:**

THE SMILE CENTER AT THE  
ROWAN COUNTY HEALTH  
DEPARTMENT WILL  
PROVIDE QUALITY AND  
COMPASSIONATE DENTAL  
CARE FOR UNDERSERVED  
CHILDREN IN ROWAN  
COUNTY.



**LOCATION:**  
1811 EAST INNES STREET  
SALISBURY, NC 28146  
OFFICE: 704-216-8796

**HOURS OF OPERATION:**  
MONDAY - THURSDAY  
8:00 A.M. - 5:00 P.M.

**CLOSED FOR LUNCH FROM**  
1:00 P.M. - 2:00 P. M.

**CLOSED ON FRIDAYS**



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**ROWAN COUNTY**  
**PUBLIC HEALTH**  
Prevent. Promote. Protect.  
*Be an original.*

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**ROWAN COUNTY**  
**SMILE CENTER**  
*Be an original.™*

**AT ROWAN COUNTY  
HEALTH DEPARTMENT**



## Who is eligible for care?

- Rowan County children 20 years of age or younger.
- We accept Medicaid, Health Choice and private insurance.
- If you do not have any dental insurance, please first apply for Medicaid and/or Health Choice. Call us and we will help you through this process.
- If you are not eligible, we will provide care on a sliding fee scale based on family size and income.
- Serves pregnant women who are patients of the Rowan County Health Department prenatal clinic.



## What are the appointment policies?

- Patients are expected to arrive on time for their appointments. If you are more than 15 minutes late, you may be asked to reschedule your appointment.
- A parent or guardian must come with their child on their first dental appointment and all subsequent cleaning appointments.
- It is our desire that the parent or guardian continue to bring their child to all treatment appointments. However, if this is not possible after the cleaning visit, a parent may complete a form to permit an alternative arrangement. This does not apply for children whose transportation is arranged through a school or Head Start program.
- The parent, guardian, or assigned adult must stay at The Smile Center while the child is receiving care.
- Eating, drinking and cell phone use are not allowed in the waiting area or clinic rooms.

## What if I miss an appointment?

- A broken appointment is one of the following:
- Not showing up for an appointment
  - Arriving later than 15 minutes after your scheduled time
  - Failure to cancel an appointment at least 24 hours prior to the appointment
  - Cancelling 3 appointments in a row will result in a broken appointment
  - After 3 broken appointments, the patient will be dismissed

## Have more questions?

Please feel free to call us during business hours. We look forward to meeting with you and your child.

