



How do I make an appointment?

Call The Smile Center
during business hours at
704-216-8796.

(please leave a message if no response with name and number)

MISSION STATEMENT:

THE SMILE CENTER AT THE ROWAN COUNTY HEALTH DEPARTMENT WILL PROVIDE QUALITY AND COMPASSIONATE DENTAL CARE FOR UNDERSERVED CHILDREN IN ROWAN COUNTY.



LOCATION:
1811 EAST INNES STREET
SALISBURY, NC 28146
OFFICE: 704-216-8796

HOURS OF OPERATION:
MONDAY - THURSDAY
8:00 A.M. - 5:00 P.M.

CLOSED FOR LUNCH FROM
1:00 P.M. - 2:00 P. M.

CLOSED ON FRIDAYS



ROWAN COUNTY
PUBLIC  **HEALTH**

Prevent. Promote. Protect.

Be an original.



ROWAN COUNTY
SMILE CENTER
Be an original.™

**AT ROWAN COUNTY
HEALTH DEPARTMENT**



Who is eligible for care?

- Rowan County children 20 years of age or younger.
- We accept Medicaid, Health Choice and private insurance.
- If you do not have any dental insurance, please first apply for Medicaid and/or Health Choice. Call us and we will help you through this process.
- If you are not eligible, we will provide care on a sliding fee scale based on family size and income.
- Serves pregnant women who are patients of the Rowan County Health Department prenatal clinic.



What are the appointment policies?

- Patients are expected to arrive on time for their appointments. If you are more than 15 minutes late, you may be asked to reschedule your appointment.
- A parent or guardian must come with their child on their first dental appointment and all subsequent cleaning appointments.
- It is our desire that the parent or guardian continue to bring their child to all treatment appointments. However, if this is not possible after the cleaning visit, a parent may complete a form to permit an alternative arrangement. This does not apply for children whose transportation is arranged through a school or Head Start program.
- The parent, guardian, or assigned adult must stay at The Smile Center while the child is receiving care.
- Eating, drinking and cell phone use are not allowed in the waiting area or clinic rooms.

What if I miss an appointment?

A broken appointment is one of the following:

- Not showing up for an appointment
- Arriving later than 15 minutes after your scheduled time
- Failure to cancel an appointment at least 24 hours prior to the appointment
- Cancelling 3 appointments in a row will result in a broken appointment
- After 3 broken appointments, the patient will be dismissed

Have more questions?

Please feel free to call us during business hours. We look forward to meeting with you and your child.

